# **ONE VOICE**



#### A NEWSLETTER OF THE RIDC BUSINESS ALLIANCE

#### RIDC ALLIANCE BOARD HOSTS MEET & GREET WITH TOWNSHIP OFFICIALS



The RIDC Business Alliance Board of Directors hosted a breakfast meet and greet with O'Hara Township officials on Thursday, August 16<sup>th</sup>. The group's objective in facilitating the meeting was to foster and develop a cooperative relationship, and strengthen avenues of communication, with the Township. Present for the occasion were Township Manager Julie Jakubec; Council Members Charles Vogel and Scott Frankowski; and Treasurer Ted Curran.

At the Board's regular meeting on Wednesday, September 19<sup>th</sup>, among the major topics discussed was how to convey pressing issues at RIDC Park, such as safety and transportation concerns, to Council Members, and the Township in particular. In the upcoming months the Board intends to focus a large portion of its energies on working collaboratively with the local government. Board Members have already received comments and emails from residents within the Park, and are working to address these concerns with the Township in the hopes of achieving a swift resolution. Board members will also be attending O'Hara Township public meetings on a regular basis.

If you are aware of any safety, logistical, or transportation issues, please contact the RIDC Alliance Board through their website or Facebook page, or reach out to a Board Member to directly express your concerns.

#### **POPULARITY OF FOOD TRUCKS PERSISTS!**

The RIDC Business Alliance held their second Food Truck Frenzy event of the year on Thursday, September 14<sup>th</sup>. Once again, Evolutionary Fitness offered their facilities as ground for the vendors.



Disregarding the cloudy weather and threat of rain, crowds arrived in droves for the diverse cuisine offered from the trucks, numbering eleven this time – including burgers, hot dogs, gyros, sushi, gourmet grilled cheese, and sweet treats from Studecakers.

Musician John Puckett, a true one-man band, entertained patrons with his own renditions of wellknown songs, and delighted the crowd with his unique and engaging personality.

Food truck vendors likewise seemed pleased with the event, with many commenting on the patronage and saying they look forward to participating in the next one.





#### CORE WINS PRESTIGIOUS BALDRIDGE-BASED EXCELLENCE AWARD

Becomes first OPO to received highest-level award from MAAPE

On September 19<sup>th</sup>, 2017, the Center for Organ Recovery & Education (CORE) became the first organ procurement organization to receive the Excellence Award from the Mid-Atlantic Alliance for Performance Excellence (MAAPE), it's highest-level award.

MAAPE is one of 31 regional and state Baldridge-based award programs that helps all types of organizations improve outcome and performances, including productivity, workforce engagement, competitiveness, and customer and stakeholder satisfaction. Its process is modeled after the leading-edge Baldridge Criteria for Performance Excellence, globally recognized as the standard for organizational excellence.

"We are honored to receive this prestigious award, which is a testament to our staff's unwavering commitment to save and enhance lives, while living our values of organization integrity and compassion," said Susan Stuart, president and CEO, CORE. "Each day we transform lives by bridging the gap between donor families and transplant candidates. We are thankful for our solid, trusting relationships with donor hospitals and physicians, as well as strong collaborations with local and regional transplant centers, which help us achieve our mission."

CORE's journey to the award included a 50-page response to the criteria, a two-day site visit by seven independent examiners and a comprehensive scoring of all application criteria. With the win, CORE is now eligible to apply to the national Baldrige Program, which oversees the nation's only Presidential award for performance excellence.

"We are proud to recognize CORE for it's performance excellence and outcomes that enable it to deliver the gift of through organ, tissue, and cornea donation," said Bob Bitner, president and CEO, MAAPE. "By completing our process based on the Baldrige Framework, they are positioned to continue their journey toward national performance excellence recognition." CORE will formally receive the award during MAAPE's 12<sup>th</sup> Annual Conference and Awards Banquet on November 15<sup>th</sup>.

Nearly 117,000 people nationwide are waiting for a life-saving transplant. CORE's objective is to prevent the approximately 21 deaths that occur each day due to the lack of available organs. Just one donor can save up to eight lives and enhance those of 75 more. In 2016, 237 donors saved or enhanced 663 lives through transplants in CORE's service area.



CORE is one of 58 federally designated not-forprofit organ procurement organizations (OPOs) within the United States. CORE works closely with families and designated healthcare professionals to coordinate the surgical recovery of organs, tissues and corneas for transplantation. CORE also facilitates the computerized matching of donated organs and placement of corneas. Headquartered in RIDC Park, CORE oversees a region that encompasses 163 hospitals and almost 6 million people throughout the area. For more information, please visit <u>www.core.org</u> or call 1-800-DONORS-7.

#### Interested in Joining the RIDC Business Alliance?

Member benefits include greater savings when purchasing products and services, and additional business promotion both within the park and to outside business interests. The alliance also serves as a clearinghouse for gathering and distributing information on park issues and opportunities, further promoting active and progressive relationships among all businesses within the park.

For more information, including registration form, please visit <u>www.ridcalliance.com</u>, or contact Martha Graham of Massaro Properties at (412) 963-2800, ext. 236, or <u>mgraham@massaroproperties.com</u>.



#### RIDC's Delphi Automotive Continues to Expand



It was announced in August that Delphi plans to hire more than 100 employees over the course of the next year. This will bring the current number of employees to at least 150.

According to the Pittsburgh Post-Gazette:

"Delphi, a global company with technology centers in 15 cities, piloted a self-driving vehicle nicknamed "The Roadrunner" 3,400 miles from San Francisco to New York in 2015, but all paths lead to Pittsburgh, where much of the software development is happening."

"Pittsburgh is actually a really good market ... and it's a smaller market when you think about roboticists or software engineers," said Glen De Vos, a senior vice president and CTO of Delphi, "But it has a really good supply."

"Mr. De Vos said Delphi's intent, through expansion, is to continue automated vehicle algorithm development. At the Pittsburgh lab, Delphi's team is already working on such algorithms, which may detect pedestrians and other obstacles. The technology center's other focuses include work with software systems, and prototype builds, which demonstrate the capabilities of an autonomous driving platform."

"Some of the job listings on Delphi's website include positions for project managers; automated driving engineers in motion planning, perception and localization; research and development software engineers; systems administrators and devOps (development and operations manager) engineer. There are multiple openings for each position." "It will be a mix of new hires right out of college and some experienced engineers from other companies," Mr. De Vos said. "In general, though, we found that hiring locally has some real advantages. . . To the extent that we can hire locally, we will."

A link to the original Post-Gazette article can be found here: <u>http://www.post-gazette.com/business/tech-news/2017/08/31/Delphi-Pittsburgh-jobs-Uber-automotive-autonomous-self-driving-vehicles-expansion-Ottomatika/stories/201708310174</u>

For more information on Delphi Labs please visit their website at:

https://www.delphi.com/about/locations/usa/pittsbur gh

#### PORT AUTHORITY CONFIRMS RIDC ROUTE WILL CONTINUE

# **PortAuthority**

The Pittsburgh Port Authority has confirmed that the RIDC Park bus route will continue for fiscal year 2018. The number of daily trips to and from RIDC was reduced slightly in June, from 30 inbound to 28 inbound trips; and from 35 outbound trips to 28 outbound trips. There will be no other changes when the Port Authority does its next service adjustments this month.

#### **RIDC Alliance to Unveil New Website Soon**

The RIDC Business Alliance is in the process of revamping and redesigning their website! Please check back soon to see our updated homepage:

http://www.ridcalliance.com/



EVENT

### HOW HIGH-PERFORMING ORGANIZATIONS USE THE BALDRIGE JOURNEY TO GET RESULTS

Today's leaders are responsible for cultivating results-driven environments in an era of ever-changing business landscapes and increasing competition.

Learn from experts how thousands of organizations are using the Baldrige Performance Excellence Journey to guide their enterprises, improve performance and produce results.

Wednesday, November 1, 2017 9:30 AM until Noon – Free lunch to follow	
The Center for Organ Recovery & Educ 204 Sigma Drive, RIDC Park, Pittsburgh, PA 1523	
Tonya Branch at 412-963-3550 or tbranch@co	re.org by October 20
	R
Registration and complimentary breakfast	2017
Introduction to MAAPE	BALDRIGE Executive Fellow
Success story – John Friel, former CEO, Medrad (I	two time Baldrige winner)
The Baldrige Categories	
Category 1 – Leadership	
Category 2 – Strategic Planning	
Category 3 – Customer Focus	
Category 4 – Measurement, Analysis and Know	wledge Management
Category 5 – Workforce Focus	5. 5.
Category 6 – Operations Focus	
	<ul> <li>9:30 AM until Noon - Free lunch to follow</li> <li>The Center for Organ Recovery &amp; Educe 204 Sigma Drive, RIDC Park, Pittsburgh, PA 1523</li> <li>Tonya Branch at 412-963-3550 or tbranch@cool</li> <li>Registration and complimentary breakfast</li> <li>Introduction to MAAPE</li> <li>Success story - John Friel, former CEO, Medrad (A</li> <li>The Baldrige Categories</li> <li>Category 1 - Leadership</li> <li>Category 2 - Strategic Planning</li> <li>Category 3 - Customer Focus</li> <li>Category 5 - Workforce Focus</li> </ul>

Noon

Sponsored by:

Complimentary lunch and MAAPE membership discussion









#### Another e-Waste Recycling Event to be Held

Ascent Data has announced plans to hold another recycling event!

The event will be held Thursday, October 19<sup>th</sup>, from 10 AM to 2 PM at Ascent Data, 90 Beta Drive in RIDC Park.

June's event collected more than 5,000 pounds of waste and materials.

#### O'HARA TOWNSHIP NEWS

### **NEW POLICE OFFICER IS HIRED**

The Township of O'Hara has a new face on our Police force. Garrett Lynn joins the Township as our newest police officer. Please join Township Council and staff in welcoming Officer Garret and wishing him a long career with our

Township!



Courtesy of the O'Hara Township Newsletter

## **Upcoming Events**

#### **E-WASTE RECYCLE EVENT**

Oct. 19th / 90 Beta Drive 10 AM – 2 PM

Ascent Data will host another e-waste recycle event for difficult to dispose of electronic materials.

We are looking for content! If you would like to see your company's news, events, or article featured in the RIDC Business Alliance Newsletter, please contact Alyssa Pistininzi at apistininzi@shbellco.com.



About the RIDC Business Alliance

The RIDC Business Alliance is comprised of business leaders and representatives from O'Hara Township's RIDC Park. Through one unified voice, the Alliance promotes business development by building relationships, networking, and striving for a clean, aesthetically pleasing, and healthy work environment within the suburban Pittsburgh park. The RIDC Business Alliance is a non-profit, non-political, non-sectarian organization. Please visit our site at <u>www.ridcalliance.com</u>.